

CLASSROOM EMERGENCY MANAGEMENT

A K-12 school district needs to allow teachers to invoke a distress alarm to security directly from their classroom. District security wants to receive notifications for these alarms on their IP phones, cell phones, computers and email. This way they can be reached wherever they are, and can escalate the response based on the severity of the situation. Security wants the ability to send out different alarms including pre-recorded audio messages to the entire district, emails, alerts to cell phones, or even automatically bring the first response team into a conference call.

Solving this challenge will benefit the school district in the following ways:

- ◆ Teachers and students will feel safer in their school knowing that help for any emergency will be fast and effective.
- ◆ Incidences of violence or threatening behavior will decrease as the new system will act as a deterrent.
- ◆ Because the schools are safer, the district may be able to save money in property and liability insurance.
- ◆ Emergencies that do occur will be handled more efficiently and with immediate response, resulting in increased safety and security for everyone.
- ◆ The District will gain positive publicity for being proactive in its emergency management protocol.



THE SOLUTION

The focus of this solution is to provide a fast and seamless means of alerting security of emergency situations and allowing for efficient and effective emergency response/management.

- ◆ Each classroom will be provided with an IPsession panic button, which will be depressed in an emergency situation.
- ◆ When depressed, an alert message will be sent to the IP phones, email addresses, cell phone and PCs of the on-campus security team.
- ◆ The security officer can invoke a 2-way live audio session into the teacher's room.
- ◆ The IP phone would auto-answer and allow the teacher to respond to the security team, or would allow security to listen in on the situation.
- ◆ Based on the situation, the security team can then escalate the response by invoking several options through the IPsession Mass Alert Module, including a building lockdown or evacuation.